# Gallagher Command Centre

## Language Translation Installation

Release Note

## 1 Introduction

Gallagher Command Centre can be translated into other languages using the process described in the *Gallagher Command Centre Translator's Guide*. Once a translation is completed successfully, Gallagher Group Ltd will upload to our FTP site the approved translated resources for the language translation on it.

This release note provides instructions for installing approved translated resources for a language translation onto a site.

## 2 Installation

To install a language translation, perform the following procedure:

1. Unzip the language file that has been provided to you, into any folder in the file system.
2. Ensure you have the appropriate language included in your licence file. This is under **Features** > **Languages**.
3. Exit out of all Command Centre clients running on all workstations.
4. Depending on where you installed Command Centre, your Command Centre Bin Folder will typically be :
    - On 32-bit Windows:
      C:\Program Files\Gallagher\Command Centre\Bin
      and
      C:\Program Files\Gallagher\Command Centre\ConfigClient
    - On 64-bit Windows:
      C:\Program Files (x86)\Gallagher\Command Centre\Bin
      and
      C:\Program Files (x86)\Gallagher\Command Centre\ConfigClient
5. Copy the language files under the Bin to a language folder named after the language code, (e.g. es, nl, ar-ae), to C:\Program Files\Gallagher\Command Centre\Bin\Resources.

   Copy the language files under ConfigClient to a language folder named after the language code, (e.g. es, nl, ar-ae), to C:\Program Files\Gallagher\Command Centre\ConfigClient\Resources. This is the translation for Command Centre Configuration Client, and needs to be done for every workstation. This also needs to be done on the server, and the services restarted.


Copyright © Gallagher Group Limited

If you have a 64-bit installation of Command Centre on the server PC only, the language folder needs to be copied into the C:\Program Files (x86)\Gallagher\Command Centre\Bin\x64\Resources folder, before restarting the services.

6. Copy the language files under Client to a language folder named after the language code, (e.g. es, nl, ar-ae) in C:\Program Files (x86)\Gallagher\Command Centre\Client\Resources, or if you are about to deploy a Click-once builder install of Command Centre, rebuild ClickOnce after copying the language folder in the above mentioned location. After the build the language folder will be placed in C:\Program Files (x86)\Gallagher\Command Centre\ ClientSetup\CommandCentreSetup\ CommandCentre_<version number>\Resources.

   This is the translation for Command Centre Client, and needs to be done for every workstation.

7. Copy the language folder under VMClient to C:\Program Files (x86)\Gallagher\Command Centre\VMClient\Files, then go through the installation procedure for Visitor Management.

8. Copy the language folder under VMKiosk to C:\Program Files (x86)\Gallagher\Command Centre\ VMKioskSetup\VMKiosk\Resources, then go through the installation procedure for Visitor Management Kiosk.

9. Change the ServerLocale value in your Registry's Command Centre FT node to the decimal value of the locale where the language is being used.
   This is the Locale Identification code (LCID code). The value for your language can be searched on an Internet list of LCID codes.

10. Start Command Centre Client and/or Command Centre Configuration Client.
    The new language will be available as an option on the login dialogs for Command Centre Client, Configuration Client, Visitor Management and Visitor Management Kiosk.


Copyright © Gallagher Group Limited