



Additional Warranty and Serial Numbers

The Gallagher warranty policy is based on the date of manufacture. The document below describes how to check a product's unique serial number to find the date of manufacture and also explains the basics of our warranty policy.

Product Serial Number

How do I check the Serial Number?

The Gallagher 10-digit serial number is generated by our GATE test system immediately after a product has passed its final function test.

The serial number has the following format
YYWWDTTNNN.

Table header	
YY	Last 2 digits of the year of manufacture
WW	Week of the year
D	Day of week (1 = Monday)
TT	GATE Test System Identifier
NNN	Numeric counter starting from 000 and finishing at 999. At the start of each day, this counter is reset to 000.

Example Serial Number

Example serial number: 2022409120

YY = 2020

WW = Week 22; 25 - 31 May

D = Day 4; Thursday

Date of Manufacture: 28 May 2020. Product was tested at GATE station 09 and it was the 120th unit tested at this station on this date.

5-year Warranty

Gallagher offers a 5-year warranty on selected Gallagher manufactured products that have a serial number beginning with 16 or higher, meaning product was **manufactured in 2016 or later**. Warranty commences from the date of manufacture and expires five years from the commencement date.

Additional Warranty

Subject to a customer having an active Care Plan, Gallagher will provide an additional warranty for a period of five years on Gallagher-manufactured electronic products produced in 2016 or later and that meet the requirements of the 5-year warranty. All warranties are exclusive of labor costs.

More information

For full details, please refer to our Warranty Policy documents located on the [Support Zone](#).